Airscream Golden Ticket Competition 2025

Official Terms & Conditions

1. Promoter

This promotional competition is run by **Airscream South Africa**. For any queries, please contact goldenticket@airscreamuk.com.

2. Who Can Enter

- Open to South African residents aged 18 or older.
- Proof of age will be required.
- Not open to:
 - Airscream SA employees, store owners or their employees, distributors, agencies, and their immediate family.

3. Competition Dates

- Start: 1 September 2025
- End: Midnight, 30 November 2025
- Grand Prize Announcement: 5 December 2025

4. How to Enter

- 1. Buy any Airspops® XV, Airspops® One Use 3ml, or Airspops® 313 E-Liquid from participating vape/smoke stores.
- 2. Open the pack, if you find a Golden Ticket, you're a winner!
- 3. Post a clear photo of your ticket to **Instagram** and tag @airscream south africa.
- 4. Make sure your profile is public so we can contact you.

NOTE: Not every product contains a ticket. Finding one is entirely based on luck.

5. Prizes & Breakdown

Each Golden Ticket is linked to one pre-assigned prize in Tier 1, Tier 2, or Tier 3.

- Prizes have been randomly allocated to the unique code printed on each Golden Ticket.
- One ticket = one prize.
- **Prizes are final** and **cannot be exchanged** or swapped for another item or cash (unless explicitly stated).

Tier	Item	Quantity
Tier 1	iPhone 16	2
	Xbox	4
	GoPro HERO11 Action Camera	2
	Nespresso Coffee Machine	2
	Garmin Smartwatch	2
Tier 2	JBL Speaker	5
	Apple AirPods 4	5
	Custom Sneaker Voucher (Shelflife)	5
	Zara, H&M, and Cotton On Vouchers	65
Tier 3	Airpops Pro II and Juice	140
	Airscream 3ml with M13 ×2 and Bucket Hat	200
	Airscream XV with Free 3ml Popcorn	200
	Airscream XV with M13 and 3.6% 3ml	200
	Airscream XV ×2	450
	Airscream Liquids ×2	160
	Airscream 3 × 3ml (1 × 3.6%)	200
	Airscream XL Device with 2 Pods	260
	Airscream Shirt, Cap, and Bottle	150
	Total Prizes:	2052

6. Grand Prize Draw

All Golden Ticket winners (across all tiers) are **automatically entered** into a draw to win **R25,000 cash**.

- The draw takes place on 1 December 2025.
- The winner will be selected randomly under the supervision of an independent auditor or legal representative.
- The winner will be contacted via Instagram DM.
- Draw records will be kept for **three (3) years** as required by law.

7. Claiming Your Prize

- Each Golden Ticket has a unique code linked to a specific prize.
- To redeem:
 - 1. Post your ticket on Instagram and tag @airscream_south_africa by 30 November 2025, 23:59.
 - 2. Wait for an Instagram DM from Airscream South Africa.
 - 3. Provide your full name, contact number, ID, and delivery address.

Winner Verification Requirements:

- Clear photo of ticket showing unique code
- Valid South African ID
- Failing to provide this information may result in disqualification

Delivery

- Prizes will be delivered via courier within 1–3 weeks.
- Damaged, lost, late, or falsified tickets will not be honoured.
- Prizes are non-transferable and cannot be swapped for any other prize or cash alternative.

Note: This competition is intended for residents of South Africa only. While entrants from Namibia may participate, Airscream South Africa reserves the right, at its sole discretion, to determine whether or not to honour any winning entry from outside South Africa. Prizes are not guaranteed to be awarded to entrants residing outside of South Africa, and Airscream South Africa shall not be held liable for any decision made in this regard.

8. Legal & Privacy

- This is a luck-based promotional competition governed by the Consumer Protection Act (CPA), Section 36
- Entry is conditional on the **purchase** of a qualifying Airscream product
- No additional cost or entry fee applies (other than the product purchase).
- Your information is protected under the Protection of Personal Information Act (POPIA). It will only be used to contact you and deliver your prize.
- By tagging Airscream, you agree to your name and image being used for marketing purposes.

9. General Ts & Cs

- Prizes are not transferable, and may not be exchanged for cash unless specified.
- The Promoter reserves the right to:
 - Substitute prizes of equal value if necessary.
 - Disqualify entries that are dishonest, misleading, or tampered with.

- Cancel, suspend, or amend the competition if circumstances demand it.
- The Promoter is not liable for:
 - o Delivery delays
 - o Technical errors
 - o Lost or unredeemable tickets.
 - Injury or loss resulting from prize use

10. Governing Law

This competition is conducted under the laws of the **Republic of South Africa** and monitored by the **National Consumer Commission (NCC)** where applicable.

11. Disputes & Consumer Complaints

- In the case of any disputes, the Promoter's decision is final. No correspondence will be entered into.
- Consumers may escalate unresolved complaints to the NCC: www.thencc.gov.za

12. Independent Oversight & Record Keeping

- All prize draws and winner selections will be supervised by an independent auditor or legal representative.
- Draw records, winner logs, and prize allocations will be retained for at least **three (3) years**.

13. Entry Limits

• The Promoter reserves the right to **limit the number of prizes awarded per individual or household** to prevent abuse and ensure fair play.

14. Force Majeure Clause

• The Promoter will not be liable for failure to carry out the competition due to **force majeure** events (e.g. strikes, natural disasters, war, or pandemic-related disruptions).

15. Security Warning & Impersonation Notice

- All official communication will come from **@airscream_south_africa**, and thereafter, Airscream head office.
- Entrants are warned not to engage with impersonator or fake accounts.
- The Promoter is not responsible for losses incurred due to third-party fraud or phishing attempts.

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