# Airscream Golden Ticket Competition 2025

#### **Official Terms & Conditions**

### 1. Promoter

This promotional competition is run by **Airscream South Africa**. For any queries, please contact **goldenticket@airscreamuk.com**.

### 2. Who Can Enter

- Open to South African residents aged 18 or older.
- Proof of age will be required.
- Not open to:
  - Airscream SA employees, store owners or their employees, distributors, advertising agencies, and their immediate family.

## 3. Competition Dates

- Start: 1 September 2025
- End: Midnight, 30 November 2025
- Grand Prize Draw: 7 November 2025(World Vape show) Depends if we do a Grand draw

### 4. How to Enter

- 1. Buy any Airspops® XV, Airspops® One Use 3ml, or Airspops® 313 E-Liquid from all participating retailers, forecourts or tobacconist.
- 2. Open the pack, if you find a Golden Ticket, you're a winner!
- Like @airscream\_south\_africa page
- 4. Post a clear photo of your ticket to **Instagram** and tag @airscream south africa.
- 5. Make sure your profile is public so we can contact you.

NOTE: Not every product contains a ticket. Finding one is entirely based on luck.

### 5. Prizes & Breakdown

Each Golden Ticket is linked to **one pre-assigned prize** in **Tier 1**, **Tier 2**, or **Tier 3**.

- Prizes have been randomly allocated to the unique code printed on each Golden Ticket.
- One ticket = one prize.
- Prizes are final and cannot be exchanged or swapped for another item or cash
  Removed unless
- Grand total of 1.3 million rand

Tier 1 Prizes (12 total)

Prize	Value (R)	Qty
iPhone 16	22,400	2
Xbox X Series	15,000	4
GoPro HERO11	8,000	2
Nespresso Coffee Machine	8,000	2
Garmin Smartwatch	5,000	2

# Tier 2 Prizes (80 total)

Prize	Value (R)	Qty
JBL Speaker	2,600	5
Apple AirPods 4	3,000	5
Custom Sneaker Voucher (ShelfLife)	2,000	5
Zara, H&M, Cotton On Vouchers	1,000	65

# Tier 3 Prizes (1,350 total)

Prize	Value (R)	Qty
Airpops Pro II + Juice	699	120
Airscream 3ml + M13 x2 + Bucket Hat	489	200
Airscream XV + 3ml Popcorn	499	120
Airscream XV with M13 and 3.6% 3ml	499	120
Airscream XV x2	649	120
Airscream Liquids x2	649	150
Airscream 3x 3ml (1 x 3.6%)	499	200
Airscream XL Device with 2 Pods	599	200
Airscream Shirt + Cap + Bottle Combo	599	120

## 6. Grand Prize Draw PENDING

All Golden Ticket winners (across all tiers) are **automatically entered** into a draw to win **R10,000 cash**.

- The draw takes place on 1 December 2025.
- The winner will be selected randomly under the supervision of an independent auditor or legal representative.
- The winner will be contacted via Instagram DM.
- Draw records will be kept for three (3) years as required by law.

# 7. Claiming Your Prize

- Each Golden Ticket has a unique code linked to a specific prize.
- To redeem:
  - 1. Like the Instagram page @airscream south africa (Need to be a follower)
  - Post your ticket on Instagram and tag @airscream\_south\_africa by 30 November 2025, 23:59.
  - 3. Wait for an Instagram DM from Airscream South Africa.
  - 4. Provide your full name, contact number, ID, and delivery address.

#### Winner Verification Requirements:

- Clear photo of ticket showing unique code
- Valid South African ID showing you are older than 18 years
- Failing to provide this information may result in disqualification

#### **Delivery**

- Prizes will be delivered via courier within **1–3 weeks**.
- Damaged, lost, late, or falsified tickets will not be honoured.
- **Prizes are non-transferable** and **cannot be swapped** for any other prize or cash alternative.

## 8. Legal & Privacy

- This is a **luck-based promotional competition** governed by the **Consumer Protection Act (CPA)**, Section 36
- Entry is conditional on the **purchase** of a qualifying Airscream product
- No additional cost or entry fee applies (other than the product purchase).
- Your information is protected under the Protection of Personal Information Act (POPIA). It will only be used to contact you and deliver your prize.
- By tagging Airscream, you agree to your name and image being used for marketing purposes.

### 9. General Ts & Cs

- Prizes are not transferable, and may not be exchanged for cash
- The Promoter reserves the right to:
  - Substitute prizes of equal value if necessary.
  - o Disqualify entries that are dishonest, misleading, or tampered with.
  - o Cancel, suspend, or amend the competition if circumstances demand it.
- The Promoter is not liable for:
  - o Delivery delays
  - Technical errors
  - o Lost or unredeemable tickets.
  - o Injury or loss resulting from prize use

## 10. Governing Law

This competition is conducted under the laws of the **Republic of South Africa** and monitored by the **National Consumer Commission (NCC)** where applicable.

## 11. Disputes & Consumer Complaints

- In the case of any disputes, the Promoter's decision is final. No correspondence will be entered into.
- Consumers may escalate unresolved complaints to the NCC: www.thencc.gov.za

## 12. Independent Oversight & Record Keeping Pending

- All prize draws and winner selections will be supervised by an independent auditor or legal representative.
- Draw records, winner logs, and prize allocations will be retained for at least three (3)
  years.

# 13. Entry Limits

 The Promoter reserves the right to limit the number of prizes awarded per individual or household to prevent abuse and ensure fair play.

# 14. Force Majeure Clause

• The Promoter will not be liable for failure to carry out the competition due to **force majeure** events (e.g. strikes, natural disasters, war, or pandemic-related disruptions).

# 15. Security Warning & Impersonation Notice

- All official communication will come from @airscream\_south\_africa, and thereafter, Airscream head office.
- Entrants are warned not to engage with impersonator or fake accounts.
- The Promoter is not responsible for losses incurred due to third-party fraud or phishing attempts.

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